



# GAVA INTERNATIONAL FREIGHT CONSOLIDATORS INC

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## OCEAN IMPORT TEAM

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Gava is currently looking for motivated individuals to join and complete our OCEAN FREIGHT IMPORT TEAM.

The desired candidate should have prior experience in the air freight forwarding industry.

The focus of this position is to ensure operational excellence, to act as the primary customer contact for all air freight operational and day-to-day inquiries, and to serve as a liaison with customers, vendors and overseas agencies.

### Ideal Qualities:

- Incredible work ethic, positive attitude.
- Strong verbal and written communication skills.
- Ability to prioritize, multitask, organize, and manage time effectively.
- Excellent listening, analytical and organizational skills, strong attention to details.
- Ability to write business correspondence.
- Ability to apply principles of logical thinking to a wide range of intellectual and practical problems.
- Ability to manage workload and prioritize tasks based on department objectives, knowing when to escalate.
- Ability to juggle various priorities and maintain control without getting flustered.
- Team player within company.
- Multitask oriented and able to work in a fast environment.
- Professional and courteous phone manner.
- Ability to respond effectively to the most sensitive inquiries or complaints and to common inquiries or complaints from customers, regulatory agencies, or members of the business community.
- Proficient in programs used for email, word processing, data manipulation (spread sheets), presentation, and internet.

### WARNING:

- Minimum 3 years relevant experience in the importation of goods by OCEAN Freight Forwarding with clear knowledge and understanding of the movement of freight by sea.
- You should only apply if you see yourself as a valuable and motivated individual willing to be part of a Team looking for growth and opportunity as an Airfreight professional within a fast-paced freight forwarding solutions provider
- DO NOT APPLY IF YOU HAVE ZERO OCEAN FREIGHT EXPERIENCE WITHIN THE FREIGHT FORWARDING INDUSTRY.